

#ThinkSmiths

Smith's Environmental Products | Issue 15 | December 2023 | SmithsEP.co.uk



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CASE STUDY:

Smith's Caspians bring accurate control to church heating

Smith's worked closely with The Cowley Group to meet the requirements of the client at St Joseph's church

Primarily the client wanted to ensure that their new heating system, especially the heat emitters, were suitable for heat pump technology in the future. The client also wanted emitters that didn't cover the whole wall space and were able to be accurately controlled to minimise energy costs. To find out more about how Smith's and The Cowley Group met these challenges: [CLICK HERE](#)

[i](#) For more information on Caspian FF



Smith's, providing comfort for the built environment

Customer Events

Smith's recently participated in the Homebuilding and Renovation Show at the Harrogate International Centre with a stand to showcase Space Saver plinth heaters and Ecovector in both standard and Smart versions

Over 9,700 visitors came through the exhibition doors over 3 days and Smith's staff were constantly busy discussing customers' heating requirements and highlighting the benefits of their products.

The success of the show meant that we have rebooked Harrogate for 1st to 3rd November 2024 as well as Farnborough 12 & 13th January 2024 and the NEC, Birmingham on 21st to 24th March 2024.





PRODUCT NEWS:

Wireless controller

In Spring 2024 Smith's will launch a newly updated controller for their Space Saver range of electric only plinth heaters



The new HHP501 wireless controller can control an unlimited number of Space Saver plinth heaters provided they are within range.

The HHP501 wireless controller allows accurate control of temperature and time so that it is possible to set up to 6 temperature settings per day over 7 heating day programmes per week. It also features a boost mode as well as a manual override function.

More details will be available in Spring 2024.



Team Smith's



Matt Cooper

We are extremely pleased to announce the appointment of Matt Cooper to the role of National Key Accounts Manager with effect from 1st November 2023. Matt will continue in his current RSM role while taking on these additional responsibilities.

Matt has excelled in his RSM role since joining us in January of 2020. We know that he will bring the same level of passion and enthusiasm to this new opportunity.



Darren Johnston

Smith's is delighted to welcome Darren Johnston to the role of Product Design Engineer (Electrical). Based at South Woodham Ferrers in the R&D team he will assume a crucial role in the design and assembly of Smith's fan convectors, plinth heaters, and fan coil units. He will be responsible for various phases of the electrical design process, spanning from initial conceptualisation to prototyping and rigorous testing. Additionally, Darren will take a proactive approach in identifying areas for improvement, conducting thorough research to explore innovative ideas, and investigating opportunities for using cutting-edge

technologies, materials, and processes in the R&D team.

He brings a wide range of experience having spent 24 years in the RAF as an electronic and communications engineer on ground-based equipment such as radar and satcomms, followed by 15 years in industry working on electrical systems.

Outside of work Darren enjoys woodworking, photography, and NFL American Football.



Myles Carter

We're also delighted to announce that Myles Carter, who joined Smith's as a 16-year-old in 2018 on our apprentice scheme, successfully completed the fabriWIN CAD/CAM course this summer. In summer 2022 Myles successfully finished his 3-year Enginuity Advanced Level Apprenticeship in 'Mechanical Manufacturing Engineering'.

Steve Turner, Production Manager, comments
"Once again Myles has proven himself to be a very capable and enthusiastic member of the fabrication department. Well done, it's a pleasure to have you as part of the team".

Christmas 2023

Our offices and manufacturing facilities will close from 12 noon on Friday 22nd December and reopen on Tuesday 2nd January 2024.

Wednesday 20th last day for single deliveries and Tuesday 19th last day for pallets.

**Season's greetings
from all at Smith's
Environmental Products**

Happy to help

Smith's Environmental Products Ltd is one of the leading manufacturers of heating and cooling products in the UK.

We are committed to achieving the highest standards and our faith is supported by a free parts and labour guarantee with every product. Our customer service is second to none and we are happy to offer any help and guidance that you might need.

Contact us...

For product information, customer services or sales support call us on +44 (0) 1245 324900

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